
07/02/10

13215 Claims Manager - FL or Lake Mary, FL

Claims Manager

Advance your career at Liberty Mutual - A Fortune 100 Company!

Liberty Mutual is seeking new talent for future opportunities within our Personal Lines Claims Department. We are looking for experienced Property, Auto Physical Damage, Bodily Injury and No Fault Claims Managers to assume full responsibility for managing all claims activities and staff in a large branch office with a significant span of control. Claims Managers are responsible for establishing, implementing, and managing Liberty Mutual's claims handling strategy, with the objective of delivering a highly competitive claims product in terms of quality of customer service.

Responsibilities:

- Implement, communicate, and manage policies and procedures that will enable the branch claims organization to successfully deliver on the claims handling strategy.
- Oversee and manage the entire claims handling process working independently and through special projects to direct the branch's activities in this area.
- Provide guidance, leadership, and/or analytical support for special projects.
- Work with the organization to collect data, map critical processes and evaluate branch initiatives.
- Summarize results, identify opportunities for efficiencies and improvements in order to make recommendations and communicate key messages to branch team and senior management.
- Claims Manager would be based out of Lake Mary, FL office.

Qualifications:

- Ability to manage and direct a claims operation and to effectively communicate operational procedures to staff.
- Bachelor's degree plus 10+ years of relevant and progressively more responsible personal lines claims work experience required.
- MBA and/or advanced insurance related designations / CPCU preferred.

Future Opportunities are available in the following locations:

Albany, NY
Blue Bell, PA
Ft. Lauderdale, FL
Hunt Valley, MD
Irving, TX
Lake Mary, FL
Metro Boston, MA
Mitchel Field, NY
Neshannock, PA
Phoenix, AZ
Sacramento, CA
Somerset, NJ
Warrenville, IL

Benefits:

We recognize that talented people are attracted to companies that provide competitive pay, comprehensive benefits packages and outstanding advancement opportunities. For this reason we offer a Comprehensive Benefits Plan that includes the following:

1. 401K and Company paid pension plan
2. Medical coverage
3. Dental coverage
4. Paid time-off
5. Pay-for-Performance
6. Discounts on automobile and homeowner's insurance
7. Discount fitness memberships
8. Flexible spending accounts
9. Tuition reimbursement
10. Vision care coverage
11. Work/Life resources
12. Credit Union membership
13. Employee and Dependent life insurance
14. Disability insurance
15. Long-term care insurance

Overview:

We believe strongly that commercial success can be achieved in a manner consistent with principles and ideals that bind us together as one company, that set us apart from our competitors, and that in the end will allow us to say we have succeeded commercially by doing the right thing the right way.

We believe that the Company's success is inextricably linked to our employees' satisfaction and success: satisfaction that they work for an industry leader committed to improving safety, satisfaction that they work for a company that does the right thing, and satisfaction that the company will reward them for their contributions and provide opportunities for personal growth and success.

We believe our employees take pride in knowing that they help people live safer more secure lives everyday.

Responsibility. What's your policy?

Apply on-line at libertymutual.com

07/02/10

12267 Operations Manager, Catastrophe Unit - Lake Mary, FL

Advance your career at Liberty Mutual - A Fortune 100 Company!

In this Operations Manager position, you will work with the organization to collect data, map critical processes and evaluate branch initiatives. You will be responsible for establishing, implementing, and managing Liberty Mutual's claims handling strategy, with the objective of delivering a highly competitive claims product in terms of quality of customer service.

Responsibilities:

- Implement, communicate, and manage policies and procedures that will enable the branch claims organization to successfully deliver on the claims handling strategy.
- Assist in overseeing and managing the entire claims handling process working independently and through special projects to direct the branch's activities in this area.
- Provide guidance, leadership, and/or analytical support for special projects.
- Summarizes results, identifies opportunities for efficiencies and improvements in order to make recommendations and communicate key messages to branch team and management.
- Manage all claims activities and staff in a large branch office with a significant span of control.
- Manage all aspects of an assigned branch's Personal Markets Claims program.
- Catastrophe Claims Unit Manager will be based out of the Liberty Lake Mary, FL office.
- Ability to manage and direct a claims operation and to effectively communicate operational procedures to staff.
- Bachelor's degree plus 7-10 years of relevant and progressively more responsible claims work experience required.
- MBA and/or advanced insurance related designations / CPCU preferred.

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13948 Bodily Injury Claims Team Manager - Lake Mary, FL

Advance your career at Liberty Mutual - A Fortune 100 Company!

The Bodily Injury Claims Team Manager is responsible for directing and coordinating the activities of a team of Claims Adjusters. The team is responsible for using the latest technology to manage an assigned caseload of claims and the manager is responsible for ensuring superior delivery of claims services/products. In addition, the position is responsible for ensuring team members have the needed training and are in compliance with regulatory and company standards.

Responsibilities:

- Responsible for the direction of the Claims Team to ensure consistent delivery of services that meets or exceeds customer expectations and complies with regulatory and company standards.

- Provides technical guidance to team members.

- Resolves complaints, problems, and coverage questions which have been escalated through the team.

- Responsible for all management related duties including performance management/evaluations, establishment of objectives, and participates in the selection of new hires.

- Provides ongoing training and employee development to team members and ensures all receive communication of corporate/department policies and procedures.

- Bodily Injury Claims Team Manager will be based out of the Liberty Lake Mary, FL office.

- Comprehensive knowledge of general insurance policy coverage and state regulations.

- Ability to plan, prioritize and organize claims workload for the unit.

·Demonstrates good interpersonal skills including verbal and written communications.

·BS/BA degree required plus 3+ years of claims experience.

Benefits:

We recognize that talented people are attracted to companies that provide competitive pay, comprehensive benefits packages and outstanding advancement opportunities. For this reason we offer a Comprehensive Benefits Plan that includes the following:

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14518 Bodily Injury Claims Specialist - Lake Mary, FL
Advance your career at Liberty Mutual - A Fortune 100 Company!

Are you looking for an opportunity to join a Bodily Injury Claims Team with a responsible company that has consistently outpaced the industry in year over year growth? Liberty Mutual has an excellent claims opportunity available. As a Bodily Injury Claims Specialist, you will get the opportunity to use your investigative and negotiation skills in a fast paced environment while protecting the assets of the company. This position concentrates on general liability and auto liability with an opportunity to handle both property and injury losses and litigated cases. In addition to a wide range of benefits, as a direct employee, your insurance education and training are paid by Liberty Mutual.

Responsibilities:

- Evaluate policy coverage, contact insureds, claimants, attorneys, body shops and medical staff to determine injuries stemming from an accident while determining and establishing reserve requirements.
- Plan and conduct investigations (including but not limited to interviewing parties involved, collecting and evaluating documentation and securing evidence and protecting the chain-of-custody) to analyze coverage, determine liability, compensability, and extent of damages.
- Maintains accurate records and handles administrative responsibilities associated with processing and payment of claims. Records and updates status notes, and documents results of contacts, relevant medical reports and duration information per file posting standards.
- Determine need for independent adjusters, cause and origin experts, independent medical examiners, economists, accident re-constructionists, and engineers.
- Evaluate claim for potential fraud.
- Assess actual damages associated with claims and conduct negotiations to settle claims.
- May be involved with litigation as necessary, litigation experience is preferred.
- Bodily Injury Claims Specialist will be based out of the Lake Mary, FL office.

Qualifications:

- Ability to communicate effectively with individuals from all backgrounds and uphold our high standard of customer service.
- Thorough knowledge of insurance coverages, contracts, claims handling guidelines, legal and medical terminology.
- Experience with homeowner liability and auto liability encompassing injury and property damage losses.
- Experience with litigated claims.
- Ability to analyze information, such as medical records and legal documentation.
- Negotiation and settlement skills.
- Bachelors degree required, continuing insurance education desired.
- Hard work, honesty, integrity and unwavering business ethics.
- Detail-oriented organizational skills in a multi-tasking environment.
- Success driven individual who has demonstrated success in a claims adjusting role.

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06/03/10

Tower Hill Insurance Group in Gainesville, FL is currently searching for a Field Claims Representative to service clients in the Orlando/Central Florida area. OCA members can find more information about this position and begin the application process by visiting our website www.thig.com. Those who are interested should put 'OCA' in the "Referred by" slot. If you have any questions or need additional information, please feel free to contact me.

Ashlei Harris

HR Generalist
Tower Hill Insurance Group
7201 NW 11th Place
Gainesville, FL 32605
aharris@thig.com
352-333-1245

FREE STATE STAFFING SERVICES has current need for adjusters and insurance clerical in all lines of insurance. GL / Auto / WC / Property / 440-220 Agents. Perm and temp work available. Call Nancy Fluitt or Diane Mummaw at 407-262-0544 or fax your resume to 407-262-0545. You'll love what we can do for your career!
